

Information & Referral List – Hurricanes Irma and Maria

REFERENCE	TELEPHONE NUMBER	AGENCY NAME
FEMA	800-621-3362 800-462-7585 (TTY=hearing impaired)	Federal Emergency Management Agency <a href="https://www.disasterassistance.gov/">https://www.disasterassistance.gov/</a>
SBA Disaster Loans	800-659-2955 800-877-8339 (TTY=hearing impaired)	U.S. Small Business Administration <a href="https://www.sba.gov/">https://www.sba.gov/</a>
Aging Services	800-626-7277 – Cuyahoga County	Area Agency on Aging Office – Directory <a href="http://aging.ohio.gov/FindServices">http://aging.ohio.gov/FindServices</a>
American Red Cross	866-438-4636 800-257-7575 (Spanish)	American Red Cross National Helpline (-or- contact local Red Cross Chapter)
Consumer Services	800-282-0515 -or- (614) 466-4986	Ohio Attorney General’s Consumer Protection
Crisis Counseling	800-985-5990 Disaster Distress Helpline 24/7 - national, multilingual crisis support service	
Education	Contact local school / district	Contact local school / district
Fraud	866-720-5721 (to report disaster fraud)	National Center for Disaster Fraud - Hotline
Immunizations	800-282-0546	Ohio Dept. of Health Immunization Program
Insurance (NFIP)	800-427-4661 (general information) 800-638-6620 800-611-6123	National Flood Insurance Program (NFIP) NFIP (claims/customer service) NFIP (brochures; list of area flood ins. agents)
----- Insurance, Ohio Dept	800-686-1526	Ohio Dept. of Insurance – Consumer Services
Medicaid	800-324-8680	Ohio Dept. of Medicaid – Consumer Hotline
Salvation Army	800-725-2769 (to locate local office)	Salvation Army – link to locate local office: <a href="http://www.salvationarmyusa.org/usn/contact/">http://www.salvationarmyusa.org/usn/contact/</a>
Social Security	800-772-1213; 800-325-0778 (TTY)	U.S. Social Security Administration
Tax Assistance	800-829-1040; 800-829-4059 (TTY) 800-829-3676; 800-829-4059 (TTY) 800-282-1780	U.S. Internal Revenue Service U.S. IRS Publications Ohio Dept. of Taxation
Veterans Affairs	800-827-1000; 800-829-4833 (TTY) (614) 644-0898	U.S. Dept. of Veterans Affairs Ohio Dept. of Veterans Services

Job and Family Services (JFS) County Agency Directory: [http://jfs.ohio.gov/County/County\\_Directory.pdf](http://jfs.ohio.gov/County/County_Directory.pdf)

**For help with cash assistance, food assistance or child care**, contact your County Department of Job and Family Services (CDJFS) – Cuyahoga County (216) 987-7000

**For help finding a job or accessing job training**, contact your county OhioMeansJobs (OMJ) Center (see JFS link above) – Cuyahoga County (216) 443-3224

**Unemployment** – To apply for unemployment assistance in Puerto Rico, please call the Puerto Rico Unemployment call center at 787-945-7900 or visit the website <http://trabajo.pr.gov/>